



Health Monitoring Service

NDAA/TAA
COMPLIANT PRODUCT



Made in U.S.A.



Stay current at:
Digital-Watchdog.com



Health Monitoring Service. Smart Surveillance, Proactive Peace of Mind.

Proactive health monitoring for all your DW surveillance solutions from a single, cloud-based, user-friendly dashboard.



User Management

Manage users across organizations and tiers from one unified dashboard.



Reduce IT workload

Automated tools and no software to install reduce IT overhead.



24/7 Protection

Real-time alerts for critical issues or potential problems.



Video Sharing

Assign events to users and export and share clips of events with your company or law enforcement.



Secure Connection

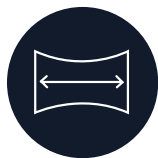
With secure connections, there is no need to open ports, and 2FA makes sure your data is safe in myDW.

Improved Situational Awareness

myDW health monitoring service helps system owners gain valuable situational awareness over their systems and manage them more efficiently, saving time and delivering a proactive, easy surveillance system that keeps them up to date only on what's important. Smart alarms and notifications reduce false alarms and provide video verification for events to help customers keep their businesses safe.



How Does myDW Monitor Your Camera's Health?



Scene Change



Image Quality



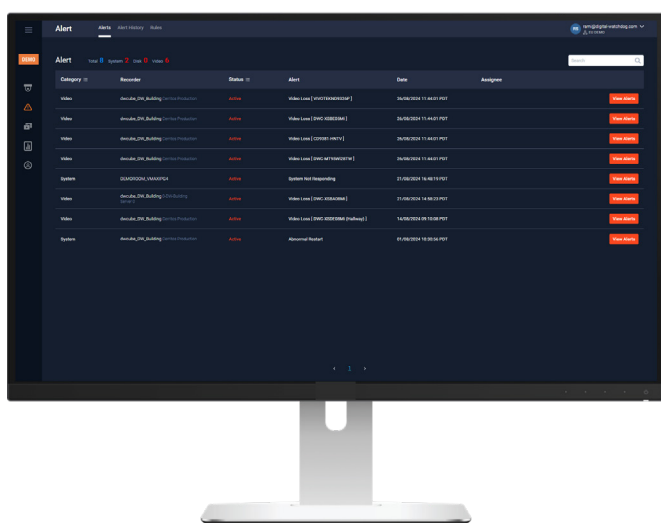
Connectivity



Event Alerts



Recording Status

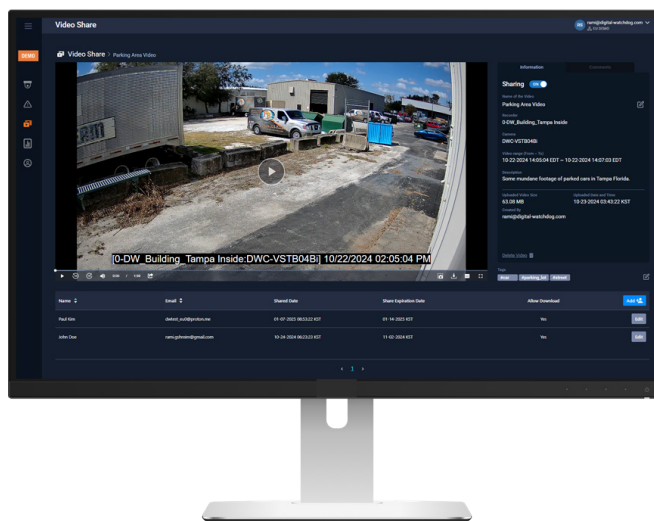


Streamlined Incident Management

System owners can leverage myDW's proactive event management and alert notifications to pinpoint events and address incidents as quickly as possible, alerting law enforcement or management to events unfolding. myDW streamlines the event review process to make sure all events are addressed as soon as possible, and all systems remain operational with minimal travel and physical time by the unit.

Web client compatible with any browser

myDW is built to be easy to use and easy to access. myDW is a cloud-based service that can be accessed from any responsive web browser on any OS using the same single sign-on. Roaming profiles automatically load your site lists and permissions from the feature-rich web client.



Share videos with users and personnel via the cloud

myDW's Video Share enables system operators to quickly share a video of an event with recipients within the organization or external individuals. myDW's Video Share links are backed to the cloud, encrypted and secure, with flexible sharing options, duration and notes.



Access Video Anywhere

Video saved in the cloud and is accessible anywhere through the myDW web services secure online portal.



Share Instantly

Securely and instantly share password-protected videos with myDW users or external accounts via email securely and instantly.



Share with Outside Users

Share video clips with other users in your organization or externally with law enforcement, clients or system administrators.



Camera View Verification (CVV™)

CVV tracks and alerts system owners of camera obstruction, change in lighting or scene changes over time, with valuable, at-a-glance information on each camera, to help reduce downtime or save time and money on unnecessary trips to the installation site.



Cybersecurity with multi-factor authentication

myDW is a cloud-based service that requires no complex network configuration or bulky software downloads. It includes a centralized user management platform with multi-factor authentication and encrypted communication to help prevent account hijacking or unwanted access from orphaned credentials on uncontrolled systems.

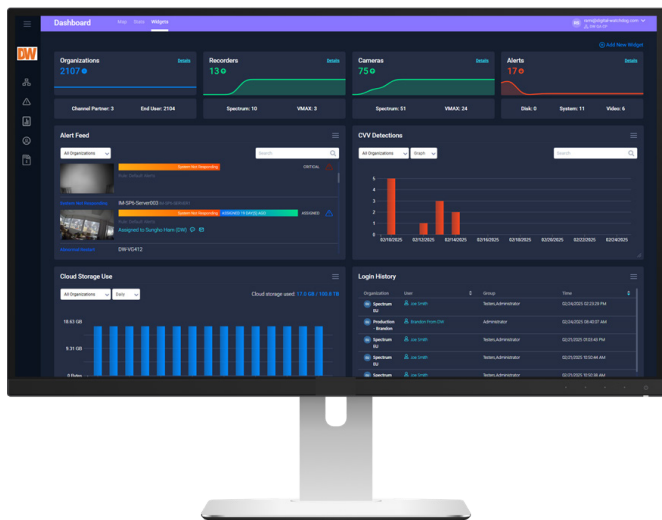
Remote management saves time and money

myDW streamlines DW servers' management by moving all access and system control to the cloud. Changes are instantly pushed to all users and associated devices, making managing multiple users and devices painless and efficient.



Cloud-Optimized Video Archiving

DW's Cloud-Optimized Video Archiving (COVA) NVR is a hybrid cloud-based recording solution that combines the features of cloud computing with on-site storage — Optimized and Secure. The COVA NVR is managed through the myDW cloud-based services, with video recorded locally.

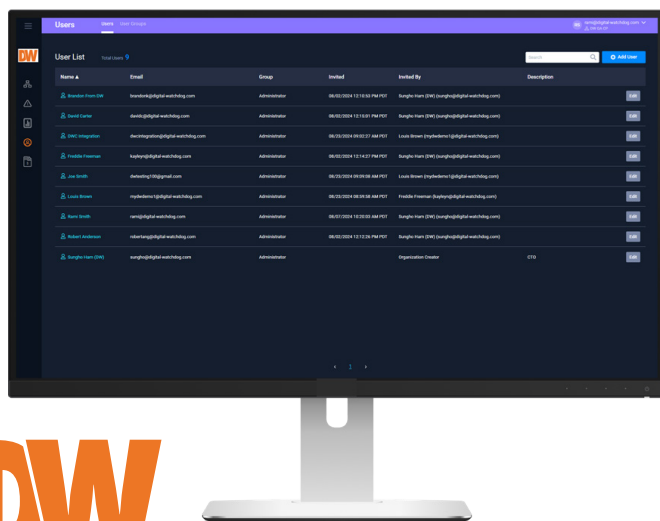


Get actionable intel with myDW reports

myDW system health reports provide actionable data to improve efficiency, reduce downtime, and save time and money on redundant overhead and repetitive tasks. Alerts with video verification help you take appropriate action in real-time, keeping all servers and cameras running at optimal performance.

Flexibility of a cloud architecture

myDW simplifies operations by moving system health monitoring, alerts, users, and system management to the cloud. Combining the performance and reliability of your local recording with the flexibility and convenience of the cloud, myDW is a great ROI, with proactive health monitoring and smart alerts that save system owners time and money.



Streamline user management

Managing user permissions in myDW is fast and easy with a solution that makes updates hassle-free and instant, eliminates compliance barriers and improves cybersecurity. User groups make managing large numbers of users and devices simple and pain-free.

Easy and Safe

DW's myDW complete system management solution offers integrators and installers the power to manage all their systems remotely, from a single location, with automated intelligent analytics to keep your systems and your customers safe and happy.



Alerts

Create customizable alerts with unique filters or schedule alerts based on hours of operation or days of the week.



Hardware Inventory Report

Quickly see details for your recorders and camera settings to identify potential anomalies or out-of-date software.



Health Monitoring

Monitor a wide range of health events from your recorders and set alerts for notifications if an issue occurs to help you prevent downtime.



3rd Party Integration

Sensor events, access control panels and alarm panels are easily integrated into the myDW platform for a comprehensive system management.



Reports

myDW reports provide valuable information on your complete system to discover which recorders need attention, reducing downtime and missing video. Thumbnail reports can also provide valuable business intelligence.



HDD and Storage Health

Monitor your hard drives health and remaining storage and set alerts to preemptively prevent downtime and ensure compliance.



No software to Install

View and share clips through a web browser with no software to download or plugins to install. This makes sharing videos faster and easier.



Redundant Backups

Clip Share videos are stored in cyber-secure data centers across the US to prevent loss or damage at a single location



Virus-Free Video Share

Prevent hacking or virus infestation to your system due to improper USB use. Cloud sharing eliminates the risk.



Part of the complete DW ecosystem

myDW is purpose-built to support all of DW’s solutions in a unified service. Whether DW Spectrum, Blackjack or VMAX recorders, myDW allows system owners to monitor multiple sites, users and systems regardless of the platform.

NDAA / TAA Compliant

DW IP cameras, analog cameras, NVRs, DVRs, network devices and management software sold and distributed worldwide are designed and developed in U.S.A. and Korea. Manufacturing is done in Korea. Most DW products qualify for GSA Schedule Contracts and other government opportunities because they are TAA / NDAA compliant.



NDAA/TAA
COMPLIANT PRODUCT



Trade
Agreements
Act FAR 52.225-5

Contact us:



California Office
16220 Bloomfield Avenue
Cerritos, California USA 90703
Hours: 8:00am – 5:00pm PST.

Florida Office
5436 West Crenshaw Street
Tampa, Florida USA 33634
Hours: 8:30am – 5:30pm EST.

Phone (Toll-Free).....1.866.446.3595
Fax.....1.813.888.9262
Customer Service (U.S.).....1.866.446.3595
Customer Service (International).....1.813.888.9555
Customer Service (French).....1.514.360.1309
Sales Email.....sales@digital-watchdog.com
Tech Support Email.....technicalsupport@digital-watchdog.com



866.446.3595

sales@digital-watchdog.com



www.digital-watchdog.com

Built for Users.™

