Quick Start Guide

MEGApix.Ai
Next-generation video analytics

DWC-VGC4205B

IP67 Rated | UL/cUL LISTED

Default login information: admin | admin

When logging into the camera for the first time, you will be prompted to set up a new password. You can set the new password using the DW IP Finder software or directly from the camera's browser menu.

WHAT'S IN THE BOX

Star Wrench (T-20)			RJ45 Protective Tool	1
Test Monitor Cable			Product Manual and Installation Guide (Recommended)	1
Screws and Plastic Anchors (4 sets)		Leaf	Grommet	1
Quick Setup and Download Guides		Leaf		

NOTE: Download all user support materials and tools in one place.

1. Go to **https://us.dwcameras.com**
2. Search for the model by entering the part number in the "**Search by Product**" search box. Alternatively, you can download the latest software and documents listed on the **Support** page.
3. Click "**Search**" to start the download.

Quick start guides (QSGs) will appear in the results.

Attention: This document is intended to serve as a quick reference for the initial set-up. It is recommended that the user read the entire instruction manual for complete and proper installation and usage.

SAFETY AND WARNING INFORMATION

Read these safety and warning instructions before installing the product. Keep the installation guide for future reference. Site the user manual for more information on the proper installation, use and care of the product.

DISCLAIMER: Digital Watchdog, Inc. (DW) is not responsible for any damage or loss caused by or relating to the following: failure, injury or death resulting from the use of the warnings as neglected.

WARNING

1. Only the use of the product you must be in strict compliance with the electrical safety regulations of the nation and region. When the product is mounted on a wall or ceiling, the device shall be firmly fixed.
2. Be sure to use only the standard adapter specified in the specification sheet. Using any other adapter could cause fire, electric shock, or damage to the product.
3. Make sure the power supply voltage is correct before using the camera.
4. Do not drop the camera or subject it to physical shock. Do not touch the sensor module surface. Improper installation may cause fire, electric shock, or damage to the product.
5. Do not expose the camera to a single adapter. Exceeding the capacity may cause excessive heat generation or fire.
6. When cleaning the dome cover wipe the cover as soon as the vacuum connection may cause damage to the cover.
7. When installing the camera, fasten it securely and firmly. A falling camera may cause personal injury.
8. Do not install the camera in areas of extended temperature, low temperature, or high humidity. Doing so may cause fire or electric shock.
9. Do not place conductive objects (e.g., screwdrivers, coins, metal items, etc.) or containers filled with water or top of the camera. Doing so may cause personal injury due to fire, electric shock, or falling objects.
10. When cleaning the product, use a soft cloth and a neutral detergent. Do not use a strong detergent, alkaline detergent or solvent (such as alcohol, benzene, thinner) to clean the product. Using these cleaning agents may damage the product finish.
11. Do not expose direct sunlight and heat radiation sources. It may cause a fire.
12. If any unusual smells or smoke come from the unit, stop using the product at once. Immediately disconnect the power source and contact your service center. Continued use in such a condition may cause fire or electric shock.
13. If this product does not operate normally, contact the nearest service center. Never disassemble or change this product in any way.
14. When cleaning the product, clean any water stains on the product at once. Long time exposure to water may cause fire or damage to the product.

CAUTION

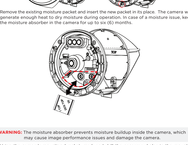
1. Do not drop objects on the product or apply strong force to it. Keep away from a location subject to excessive vibration or magnetic interference.
2. Do not aim the camera lens at the sun.
3. The product shall not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, shall be placed on the product.
4. Avoid aiming the camera directly towards extremely bright objects such as the sun, as this may damage the image sensor.
5. The fiber plug is used as a disconnect device and shall stay readily operable at any time.
6. Do not touch the sensor module surface. Clean the surface using a blower brush. Otherwise, fire or damage to the product.
7. Do not block any ventilation openings. Install following the manufacturer's instructions.
8. A protected or grounding type plug is required for the product. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. If the provided plug does not fit into your outlet, consult an electrician for replacement.
9. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
10. If any laser equipment is used near the product, ensure the sensor's surface is not exposed to the laser beam, as this may burn out the sensor.
11. If you want to remove the product, stop power supply first and then take out the cables. Improper removal may cause electric shock.
12. If operating is necessary, please see a clean cloth to wipe it gently. If the device will not be used for a long time, please cover the lens cap to protect the sensor from dirt.
13. Protect the power cable from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
14. If any laser equipment is used near the product, ensure the sensor's surface is not exposed to the laser beam, as this may burn out the sensor.
15. If you want to remove the product, stop power supply first and then take out the cables. Improper removal may cause electric shock.
16. If operating is necessary, please use a clean cloth to wipe it gently. If the device will not be used for a long time, please cover the lens cap to protect the sensor from dirt.
17. Protect the power cable from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
18. Refer all servicing to qualified service personnel. Servicing is needed when the product has been damaged in any way, such as if the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.

STEP 1 – PREPARING TO MOUNT THE CAMERA

1. For the installation, remove the camera cover and camera module from the mounting bracket by loosening the camera module and cover assembly screws.



2. Remove the existing moisture packet and insert the new packet in its place. The camera will generate enough heat after a few minutes during operation. In case of a moisture issue, keep the moisture absorber in the camera for up to 90-120 months.



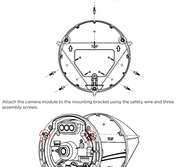
WARNING: The moisture absorber prevents moisture buildup inside the camera, which may cause image performance issues and damage the camera.

3. Using the camera's mounting bracket, mark and drill the necessary holes in the mounting surface.

STEP 2 – POWERING THE CAMERA

Pass the wires through and make all necessary connections.

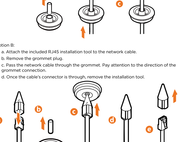
Use a PoE switch to connect data using an Ethernet cable and a power adapter to power the camera.



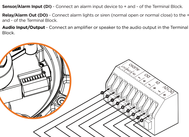
Power Information	
Power requirements	DC12V, PoE (IEEE 802.3af) (Adapter not included)
Power consumption	DC: max. 6.9W, 575mA PoE: max 9W, 194.8mA
Maximum distance	328' (100m)
Connector	RJ45

STEP 3 – INSTALLING THE CAMERA

1. Secure the mounting bracket to the mounting surface using the included screws and anchors. Ensure the bracket is mounted with 'UP' facing the ceiling.



2. Attach the camera module to the mounting bracket using the safety wire and three assembly screws.



3. Secure the camera's cover by tightening the four (4) assembly screws on the cover.



4. Remove the protective film from the dome. Softly wipe the dome with lens tissue or a microfiber cloth to remove any dust or smudges left from the installation process.

STEP 4 – CABLING AND EXTERNAL DEVICES

1. **Network cable** - To connect an RJ45 cable to the camera:

Option A (Recommended):

a. Remove the grommet plug.
b. Pass the network cable through the grommet at the base of the camera.
c. Once the cable is through, add the RJ45 connector.



Option B:

a. Attach the included RJ45 installation tool to the network cable.
b. Remove the grommet plug.
c. Pass the network cable through the grommet. Pay attention to the direction of the installation tool.
d. Once the cable's connector is through, remove the installation tool.



Once the network cable is passed through the grommet:

a. Insert the grommet into the bottom of the camera base.



NOTE: Bending the cable may cause water leakage.

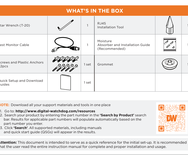
b. Connect the RJ45 to the camera's network input in the camera.

2. **Power** - See STEP 2.

3. **Sensor/Alarm Input (DI)** - Connect an alarm input device to + and - of the Terminal Block.

4. **Relay/Alarm Out (DO)** - Connect alarm lights or siren (normal open or normal close) to the + and - of the Terminal Block.

5. **Audio Input/Output** - Connect an amplifier or speaker to the audio output in the Terminal Block.



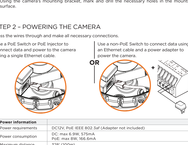
STEP 5 – MANAGING THE SD CARD (OPTIONAL)

1. Locate the SD card slot at the base of the camera.
2. Insert a class 10 SD card into the SD card slot until it clicks into position.
3. Press the card inward to release it from the card slot.

NOTE: Maximum SD Card size supported: Up to 1TB micro SD / FAT32.
When inserting the SD card into the card slot, the SD card's contacts should be facing upward, as shown in the diagram.

STEP 6 - DW IP FINDER

1. Download and install the DW IP Finder from the DW website.
2. Open the DW IP Finder and click 'Scan Devices' to find the camera on the network.
3. The camera will now be set when connecting to the camera for the first time.
4. Check the box next to the camera.
5. Click "Web Password Assign" on the left.
6. Enter admin/admin for the current username and password. Enter a new username and password to the right.
   Password must have at least eight (8) characters and at least four (4) combinations of uppercase and lowercase letters, numbers and special characters. Passwords cannot contain the user ID.
7. Click "change" to apply all changes.



STEP 7 – WEB VIEWER

* The GUI display may differ by camera model.

1. Find the camera using the DW IP Finder.
2. Double-click the camera view in the results table.
3. Press the 'View Camera Website.'
4. Enter the camera's username and password you set up in the DW IP Finder.
   If you did not set up a new username and password, you will be prompted to set up a new password to view the video.

NOTE: Please see the full product manual for web viewer setup, functions and camera settings options.

NOTE: This product/s is covered by one or more claims of the HEVC Patents listed at patentlist.accessadvance.com

HEVC Advance
digital-watchdog.com

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Technical Support Hours: 9:00AM - 8:00PM EST, Monday through Friday